

THE PARAGONIAN

AUGUST 2023



Proudly Canadian



As frontline security guards, you play a crucial role in ensuring the safety and well being of our clients and the community.

We understand that you may encounter sensitive and complex situations that require a compassionate and expert response. “211” Ontario is a helpline you can call from any phone to connect with professionals specifically trained to effectively handle crisis situations. This is not intended to replace contacting your local Emergency Services (911) – Emergency Services must always be contacted in an emergency.

211 is an additional resource, a tool you can use when encountering sensitive issues such as:

- Mental Health Crisis
- Persons in need of shelter
- Signs of abuse
- for more information, please visit their website:

<https://211ontario.ca/>

Whether you encounter individuals in distress or come across someone in need while on duty, do not hesitate to use the “211” service. Their dedicated team is well-equipped to provide the necessary support and resources, and in situations where the police may not be required, they can dispatch a crisis response team to assist.

We believe in the power of community-driven approaches to security, and “211” Ontario aligns perfectly with our values. By reaching out for support through this service, you can help create a safer and more caring environment for everyone.

Remember don’t hesitate to dial “211” from any phone when you find yourself in a situation where someone needs assistance with the challenges mentioned above or any other crisis. Your proactive use of this service can make a significant difference in someone’s life.

Thank you for your dedication to keeping our community safe and secure.





At Paragon, we have developed policies and procedures in conjunction with the Employment Standards Act and Ministry of Labour guidelines. The goal of our Health & Safety policies is to prevent occupational injury and disease – everyone is responsible for their own safety and the safety of others.

Policies and procedures can be found in your site standing post orders located near the back of the binder. Additionally, you can review the Occupational Health and Safety Act (at <https://www.ontario.ca/laws/statute/90o01>) for all regulations.

According to the International Labour Organization (ILO), there are around 340 million occupational accidents worldwide every year. The number of workplace accidents in Ontario are on the rise, despite all preventive measures and training.

We are ALL responsible — employees, supervisors and managers — for preventing workplace illness and injury. At Paragon, we take our employee safety seriously; everyone deserves to go home safely at the end of their workday.

We are committed to continuous education and preventative training, to achieve a goal of zero workplace accidents.

Health & Safety is everyone's responsibility, and no one knows a workplace better than the people who work in it. So, remember Health & Safety is not only the responsibility of your Supervisor or Management, but it is yours as well.

Additional Resources:

Canadian Centre for Occupational Health and Safety (CCOHS): <https://www.ccohs.ca>

Workplace Safety & Prevention Services (WSPS): <https://www.wsps.ca>





A
life
is
saved

Recently Dufferin Mall security received a call regarding an unresponsive male in the washroom.

Security Guard Ebosetale Abor-Gabriel noted that the individual was unconscious and unresponsive, but was breathing very shallowly. S/G Abor-Gabriel placed a call to Emergency Services while Security Guards Fabio Dos Santos and Rohit Malik, arrived on scene with the medical kits.

S/G Dos Santos and S/G Malik assisted S/G Abor-Gabriel in the medical response while closing off the washroom so no other patrons could enter. The guards observed obvious drug paraphernalia in the immediate area and determined that the individual was likely suffering from an overdose.

S/G Dos Santos quickly administered two doses of naloxone via nasal spray. After a few moments, the individual regained consciousness and was assisted to one of the main entrances where he was met by Toronto Fire Services.

The team handled themselves well and helped save the individual's life. The guards presented here will be nominated once again for a Canadian Security Lifesaver Association award for their heroic act.

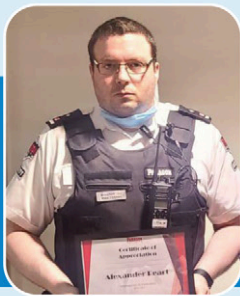
From left to right - Fabio Dos Santos, Ebosetale Abor-Gabriel, Rohit Malik.

Are you returning to School?

As we move closer to September, we would like to ask that Paragon employees who are returning to school please contact their scheduler as soon as possible to advise of any employment status changes.



We recognize that many students may wish to work less hours during the academic year while attending school. It is imperative you contact your Scheduler as soon as possible to advise them of your plans and availability so your team may consider



Good work each day makes a positive impact

On behalf of Paragon Security Management and our client, we would like to recognize Alexander Peart for his exceptional services. Alex is a Tactical patrol guard who is tasked with conducting patrols in the common areas and food court of a very busy large location in the financial district of Toronto during the peak rush hour time frame.

Every day, Alex gets the attention of people he sees who have their bags and personal items sitting beside them/on chairs and tables, cautioning them of the potential for the belonging being snatched and to ensure they secure them. He is also known for attending each store and restaurant to remind their employees that he is in the area and to give him a call if they require assistance.

Patrons, tenants, and even our clients have personally witnessed him stopping at different tables in the food court to also show that security is nearby. His extra effort is truly appreciated, he clearly wants to ensure nobody ends up having an awful day!

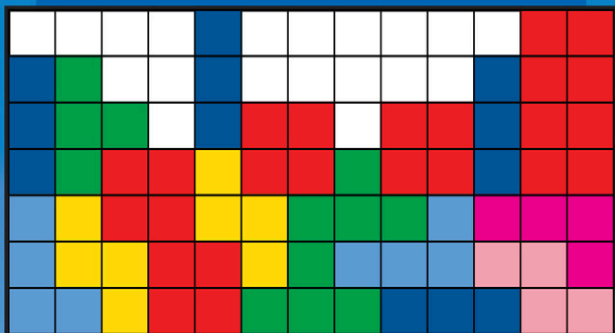
Due to his actions and physical presence in this busy area, stats show the reduced number of various incidents including theft and shoplifting. Paragon Security Management recognizes Alex's sincere dedication and would like to thank him for representing Paragon Security the way he does.

your request. This may require a change in your employment status. Please remember that acceptance of status change is at the discretion of Paragon management.

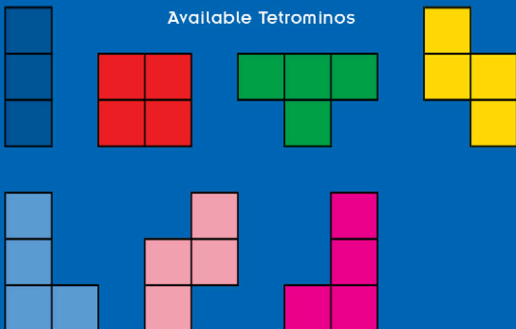
We appreciate your efforts and if you are leaving, please send us a resignation letter with the last day you will be available to work; doing so shows that you are a conscientious employee. We will remember this if and when you wish to return for employment.

Thank you for your positive contributions and efforts in making Paragon the best name in the security industry – and good luck in your education.

What combination of Tetrominos are required to fill the empty white space.



Available Tetrominos



Email your answers, name and employee number to:
newsletter@pplguard.com

by August 23rd for a chance to win \$100.

Congratulations to last
month's winner:

Sukchain Singh

(July's Challenge - there were 43 "PARAGON"s)

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www.paragonsecurity.ca