PARAGONIAN

November 2023







As you are no doubt aware, the security industry operates 24 hours a day, 7 days a week.

Our clients have a right to expect experienced, well-trained officers who are supported by supervision and management. This is especially important during emergencies, i.e. fire, floods, power outages, as well as the Christmas season when the majority of our clients will not only require their normal coverage but may require additional staff for extra security coverage.

For the above reasons, we have implemented the following policy that will apply to all staff members.

Please be advised that we cannot approve any requests for Vacations or Leaves of Absence over the Christmas and New Year's Holiday period. This holiday season, any/all requests for vacations or leaves of absence that include days between December 11, 2023 and January 2, 2024 will have to be denied.

We apologize for any inconvenience caused to our employees and/or their family members. Thank you for your understanding, support, and cooperation.



As the days grow shorter and colder, we are reminded of the critical role each of you play in ensuring the safety of our clients and their properties.

This November, we focus on crime prevention awareness, emphasizing the significance of your work in deterring criminal activity. Your vigilance, professionalism, and dedication are at the forefront of maintaining a secure environment.

Remember, your presence alone can often deter potential wrongdoers – be visible and proactive during your patrols. Encourage open communication at the site, share insights and updates to enhance our collective awareness. Your role in crime prevention is not just a job; it's a commitment to safeguarding the communities we serve.

Below are some tips for you to consider at your site:

- Visibility: Be seen and make your presence known.
- Regular Patrols: Conduct patrols to cover all areas effectively, vary your route and time between patrols...
- Effective Communication: Maintain open and clear communication with colleagues and clients about potential risks or suspicious activity.
- Report Incidents: Promptly report any unusual or suspicious activity, no matter how minor, to the appropriate authorities or supervisors.
- Lighting and Security Equipment: Ensure that all equipment, including lighting, cameras, and alarms, is working properly.
- Emergency Response: Familiarize yourself with emergency response plans and procedures, so that you can act swiftly in an incident.
- Community Engagement: Build positive relationships with the community and encourage them to report any unusual activity.

Thank you for your unwavering efforts, and let's continue to stand strong together in the face of security challenges.



Jewelry thief caught

On Thursday, August 31, 2023, police responded to a call regarding a person with a gun at North York City Centre.

It is alleged that a man entered a jewelry store for a pre-arranged meeting to make a large purchase of merchandise. He spent some time discussing the transaction with the employees and then requested to see a watch he was trying to purchase. The employee handed him the watch and he immediately fled the store.

The employees ran after the man and when they caught up with him the man produced a handgun and threatened the employees. Security Guard Sunil Kumar and Shift Supervisor Manav Mahajan quickly arrived and took the man into custody.

Paragon would like to thank S/G Kumar and S/S Mahajan for their courageous intervention to safeguard the jewelry store owner from harm.



Mo Brothers and Mo Sisters, let's all team up for the month of November. Join us and help stop men from dying too young.

It is easy to join, visit the Movember website and create a profile (if you don't already have one). Then find our Team: ParaGONE Wild!

Hit the Join Us button and you are in. Help support the cause, grow a Mo, donate, feel great about participating in a good cause AND have some fun!



Expert Fire Response

Our team was made aware of a fire in the ravine just off of South Service Road on Centennial College's Progress Campus. Without hesitation, our team responded and was able to control the situation until Toronto Fire Service assumed control.



Security operatives Paul Morris and Monika Garg, along with their leadership, Asif Ahmed and Jagwinder Singh, responded. Together they solidified a plan and actioned it without any supervision. Paul Morris and Asif Ahmed extinguished the fire using several fire extinguishers. They continuously assessed the area to ensure the fire was contained before clearing the area. When they realized the dry leaves and branches were still crackling, they decided to pour water on the site while waiting for TFS. They requested the assistance of TBM staff to bring buckets of water to soak the area.



Toronto Fire commended their agile thinking and action. Had our team not responded, the situation could have been significantly worse; the area was primarily dry leaves and branches, so the fire could have spread. The Centennial College administration team greatly appreciates their hard work and efforts to go above and beyond.



Three Riddles:

How do you go from 98 to 720 using just one letter?

What is half of two plus two?

How many 9's are there between 1 and 100?

Email your answer, name and employee number to: newsletter@pplguard.com by November 14th for a chance to win \$100. Congratulations to last month's winner:

Lindsay Martin

The correct answer to last month's challenge was 14.



Find us online!

Catch up on back issues of the newsletter in our online library by following the QR code.



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