

THE PARAGONIAN

J u l y 2 0 2 4



Proudly Canadian

Life Savers



Left to Right: Hosne Mobarak - Karandeep Singh
- Andrew Hartley - Vivekchandra Kaira

On May 25th while on a routine patrol of the washrooms at Atrium on Bay, Security Guard Karandeep Singh noted an unresponsive male within one of the bathroom stalls. S/G Singh attempted to wake the male by banging on the stall door. Upon closer inspection he noted a crack pipe on the floor and quickly concluded that the male had overdosed.

S/G Singh requested assistance from Shift Supervisor Andrew Hartley; who attended the location. Both removed the male from the stall and requested that EMS be called, and the trauma bag be brought to their location.

Security Guards Hosne Mobarak and Vivekchandra Kaira attended with the trauma bag. S/G Mobarak immediately started CPR compressions while S/G Kaira administered one dose of Naloxone. As there was no response, a second dose of Naloxone was administered.

The male quickly regained consciousness as EMS arrived on site. The male was later transferred to the hospital. Thanks to the quick actions of the team, the patient survived.

All four have been nominated for the Canadian Security Lifesaver Association award.



CONESTOGA

CAMPUS SAFETY
AND SECURITY



Quick thinking saves the day

While scanning her CCTV system Conestoga College Dispatch Team Lead Giuliana Vair noticed a serious occurrence taking place at Doon Campus.

She dispatched Doon Team Lead Suhas Vemuganiti (and his team members, Security Guards Karanvir Singh and Guneet Kaur) to the scene. Through excellent leadership and teamwork, the incident was prevented, and all parties involved were kept safe.





Embracing Inclusivity in the Workplace

At Paragon Security, we believe that inclusivity is the cornerstone of a thriving workplace. Embracing diversity in all forms – be it race, gender, age, or background – enriches our team and enhances our ability to serve our clients effectively.

When we create an inclusive environment, we empower every employee to bring their unique perspectives and skills to the table. This not only fosters innovation but also strengthens our problem-solving capabilities. Our diverse team reflects the varied communities we serve, helping us to better understand and meet the needs of our clients, their tenants, and visitors.

Inclusivity promotes mutual respect and understanding, leading to a more harmonious work environment. It encourages open communication and collaboration, ensuring that everyone feels valued and heard. By celebrating our differences, we build a culture of empathy and support, which is essential for our collective success.

Let's continue to champion inclusivity in all our interactions, making Paragon Security a welcoming place for everyone. Together, we can create a positive impact on our colleagues, clients, and the communities we serve.



**Know your
customer
service:**

**Brief your
replacement**

Mama was right when she said always keep your promises.

The problem is, what if you make a promise to a client just before the end of your shift?

We can all agree the answer is not to stop making promises near the end of your shift. That would not align with Paragon's commitment to offering great customer service.

The solution is in Paragon's practice to always brief your replacement on all issues before leaving your shift. Seems simple enough, right? It is but it's worth exploring some simple steps to ensure we conduct the briefing in the best way possible:

Step 1:

Replacement guards should arrive before their shift to allow time for the briefing, and mentally prepare for their shift.

Step 2:

Guards on duty should take accurate notes during their shift so they have a reference for the briefing.

Step 3:

Replacement guards should also take notes during the briefing.

Service teams are agile, and we deliver exceptional service during every interaction.

ANAGRAM

To solve the above puzzle, please provide the number to the clue below as well as the unscrambled words. The sum of each column, row and diagonal is 15.

RESCUE <input type="text"/>	BOOST <input type="text"/>	VERBOSE <input type="text"/>
PORTAL <input type="text"/>	PLAICES <input type="text"/>	LANCE <input type="text"/>
LATER <input type="text"/>	SILENCE <input type="text"/>	PORTERS <input type="text"/>

1. Security Guards should always ensure that their Uniform is _____.
2. When on a property it is important that all doors are _____.
3. As a Security Guard in Ontario it is important that you always carry your _____.
4. While on duty you must always remain _____.
5. When an event occurs on site you must ensure you write a _____ Occurrence Report.
6. A big part of a Security Guard's duties is to _____ & Report.
7. When conducting Patrols, you'll want to ensure you are wearing comfortable _____.
8. It is important you answer "Who, What, Where, When, Why, and How" when writing _____.
9. An effective _____ is always conducted at random and never consistent.

Congratulations to last month's winner
Amarvir Kaur Dhillon. The correct answer
to last month's challenge was:
"three bunnies"

Send your answer to
newsletter@pplguard.com
by July 10th for your chance to win \$100.